Feature Films Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: *Feature Films*

Product Description: *Feature Films (https://ffusa.infobase.com)* is a streaming video platform. The platform offers hundreds of full-length feature films for educational purposes.

Date: June 2022

Contact Information: support@infobase.com

Evaluation Methods Used: The following main testing tools and methods were used but were not limited to WAVE (Web Accessibility Evaluation Tool) from WebAIM, ARC Toolkit, and Colour Contrast Analyser from the Paciello Group, the JAWS (Job Access With Speech) screen reader from Freedom Scientific, and manual keyboard testing.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.0](#)	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

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Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Some images and layout images are missing the alternative text attribute. Form controls do not always have a corresponding label. Some buttons and links do not have value text. Most films have English subtitles, but not all of them. Test Methods: WAVE, manual visual checks.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	There is no video-only or audio-only content. Since there is no content to which this criterion applies, this criterion is satisfied. Testing method: Manual visual checks.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web)	Partially Supports	Synchronized closed captions (i.e., English subtitles) are available in most films. Testing method: Manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does Not Support	Descriptive text transcripts or audio description tracks are not provided for the films on this platform. Most of the videos offer synchronized text captions, i.e., English subtitles. Testing method: Manual visual checks.
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Does Not Support	The structural coding elements will present challenges to users of assistive technologies. For instance, missing form labels, ARIA attributes, and poor semantic markup do not assist in clearly identifying content or form controls when using assistive technology. Test Methods: WAVE, JAWS, manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The reading and navigation order of the content is logical and intuitive. Test Methods: Manual visual checks.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Instructions for understanding and operating content do not generally rely on sensory characteristics except with the carousels on the homepage. Currently, the carousel arrow buttons are not labeled and do not provide instructions or indicate their function. Test Methods: Manual visual checks.
1.4.1 Use of Color (Level A) Also applies to:	Partially Supports	Currently, color is misused in some areas as the only means to convey information.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Test Methods: Manual visual checks.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No audio-only media automatically plays for more than 3 seconds on a webpage. Since there is no content to which this criterion applies, this criterion is satisfied. Testing method: Manual visual checks.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool)	Does Not Support	Keyboard-only navigation of page functionality is limited. For instance, on the homepage, only the first few films on display within each carousel genre seem to be available via the keyboard. It may be possible to navigate to additional films in a carousel genre, but only after several illogical keystrokes. In addition, some main navigation elements, such as the hamburger menu link, do not receive keyboard focus. However, keyboard use aided by a screen reader such as JAWS can make some

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		keyboard navigation possible, but it is not significant. The advanced search page is also keyboard navigable, as are the movie player pages. The focus indicator is almost entirely absent throughout the *Feature Films* platform, although it may be seen on the video player and the advanced search form. Testing method: Manual visual checks.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Keyboard focus is never locked or trapped on the platform. Testing method: Manual visual checks.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	The *Feature Films* platform does not use or have character key shortcuts.

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The *Feature Films* platform does not have any perceptible timed response requirements. Testing method: Manual visual checks.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The *Feature Films* platform does not have any moving, blinking, scrolling, or auto-updating content. Testing method: Manual visual checks.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software)	Supports	The *Feature Films* platform does not use flashing or blinking elements in the user interface. Testing method: Manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Does Not Support	Skip to Main Content link is not implemented in the application. Testing method: Manual visual checks.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Supports	Web pages all have descriptive and informative page titles. Testing method: WAVE, manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Content that receives focus is usually logical and in an intuitive order that preserves meaning. However, some interactive elements either get skipped by the focus or are out of order visually. While it appears the JAWS screen reader reads everything on the screen, the *Feature Films* is not coded with accessibility in mind. Therefore, many programmatic techniques to allow the keyboard and screen reader to work together are not present. Testing method: WAVE, JAWS, manual visual checks.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	There are some significant challenges with identifying links across all pages on the website, especially when accessed with JAWS. Some links might have descriptive text associated with them, but there is a lack of ARIA attributes that may not explain the link's purpose. Testing method: WAVE, manual visual checks.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web)	Not Applicable	The *Feature Films* platform does not use or have any multipoint or path-based gesture interaction elements.

Criteria	Conformance Level	Remarks and Explanations
• 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The *Feature Films* platform does not override the default behavior of controls. Therefore, for instance, all functionality used by a mouse can be canceled using the browser or operating system. Testing method: Manual visual checks.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Interface components such as links or buttons mostly have the same accessible name as the visible text. Current exceptions may include empty and missing labels in form controls, links, and buttons. Test method: Manual visual evaluation and testing tools.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document)	Not Applicable	The *Feature Films* platform does not have any functionality that can be operated by device motion or user motion. Test method: Manual visual evaluation and testing tools.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	HTML language attributes <html … lang="en"> is present in all pages. Testing method: WAVE, manual visual checks.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Page elements upon focus do not change substantially on the page. No interference occurs. Testing method: Manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Inputs and controls are predictable. There are no substantial changes to pages during the input of information that could confuse or disorient a user. Testing method: Manual visual checks.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	When input errors are detected, the item causing the error is identified, and the error is described with text. Testing method: Manual visual checks.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software)	Partially Supports	Most form controls have form labels, but many do not. The forms without labels are mainly hidden. Testing method: WAVE, manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	HTML/XHTML validation/parsing errors do exist when code was checked through a HTML/XHTML validator. These errors do not prevent access to *Feature Films* content, nor does it prevent the use of assistive technology. Testing method: WAVE, HTML_CodeSniffer, manual visual checks.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Does Not Support	Programmatically determined states, properties, and values were not used during the creation of the *Feature Films* web application. For example, page buttons, form fields, and text input elements are missing descriptive role attributes and other relevant information. These missing attributes hurt assistive technology's ability to determine the functions of a component within the content. Testing method: WAVE, HTML_CodeSniffer, and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable.	Live content is not offered on the *Feature Films* platform.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does Not Support	Audio descriptions in videos are not available on the *Feature Films* platform.

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The *Feature Films* platform orientation on mobile devices is not restricted to only portrait or landscape. Test method: Manual visual evaluation and testing tools.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Does Not Support	Form fields may not have appropriate autocomplete values. If HTML autocomplete attributes are present, they are disabled as autocomplete="off"; see H98: Using HTML 5.2 autocomplete attributes for more information. Test method: Manual visual evaluation and testing tools.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Partially Supports	Minor contrast errors occur throughout the platform. Most notably in mouse hover areas with focus indicators. Please note these focus indicators are not available using the keyboard. Testing method: WAVE, manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	When the text has been resized up to 200 percent, there is some text clipping on the mouse hover of the poster overlay function where a brief film description is given. Testing method: Manual visual checks.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Images of text are not used. Testing method: Manual visual checks.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document)	Partially Supports	While the *Feature Films* platform has some responsive elements regarding orientation for mobile devices, there is clipping of text when content is zoomed in at 400 percent. The carousel arrows are missing on the homepage, but some navigational functionality is

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		possible. Testing method: WAVE, ARC Tool Kit, manual visual checks.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	The *Feature Films* platform primarily uses a contrast ratio of at least 3:1 for differentiating graphical objects and interface components. Some minor contrast errors may occur with hover focus indicators. Testing method: WAVE, ARC Tool Kit, manual visual checks.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Word clipping can occur when the user adapts text spacing that has been moderately resized. For example, like 1.4.4 Resize text, there is some text clipping on the mouse hover of the poster overlay function where a brief film description is given. Testing method: ARC Tool Kit, manual visual checks.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software)	Partially Supports	In *Feature Films*, additional content appears and disappears with a mouse hover only while scrolling through the videos during the selection process on the homepage. The extra content is not *dismissible* or *persistent*. It is just accessible with a mouse hover. It is also not keyboard accessible.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Testing method: Manual visual checks.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	There are multiple ways to reach core content, including search, browsing, and direct links. The main navigation area is always available on every page. Testing method: Manual visual checks.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does Not Support	The structural coding elements will present challenges to users of assistive technologies. For instance, missing form labels, ARIA attributes, and poor semantic markup do not assist in clearly identifying content or form controls when using assistive technology. Test Methods: WAVE, JAWS, HTML_Codesniffer, manual visual checks.
2.4.7 Focus Visible (Level AA)	Does Not Support	The keyboard focus indicator is usually not visible on the

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		*Feature Films* platform. However, exceptions may be found on the video player pages and the advanced search form page. Testing method: Manual visual checks.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	There is no non-English text content on the *Feature Films* platform. Since there is no content to which this criterion applies, this criterion is satisfied. Please note: Some films or videos may offer dubbed Spanish audio instead of the original English audio, but this content is within the video file and not part of the page text on the *Feature Films* platform Testing method: Manual visual checks.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply	Supports	Navigation components and areas are repeated and consistent throughout *Feature Films*. The same relative order is present each time. Testing method: Manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Elements that have the same functionality across multiple web pages are consistently identified. Testing method: Manual visual checks.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Supports	When input errors are detected, suggested corrections are provided when possible. Testing method: Manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.3.3.4 (Web)
   • 10.3.3.4 (Non-web document)
   • 11.3.3.4 (Open Functionality Software)
   • 11.3.3.4 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	The *Feature Films* platform does not conduct legal commitments or financial transactions on its platform. Since there is no content to which this criterion applies, this criterion is satisfied.
		
		Testing method: Manual visual checks.

4.1.3 Status Messages (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
   • 9.4.1.3 (Web)
   • 10.4.1.3 (Non-web document)
   • 11.4.1.3 (Open Functionality Software)
   • 11.4.1.3 (Closed Software) – Does not apply
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	Components with the same functionality are always identified the same way within the *Feature Films*.
		
		Test method: Manual visual evaluation.

Table 3: Success Criteria, Level AAA

Notes: *Feature Films* is not being evaluated for Level AAA conformance.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	*Feature Films* has some form controls missing corresponding labels, which may cause AT, such as JAWS, to misidentify items on a page. In addition, an audio description track is not available. Using the site and playing films without vision is not impossible, but it would be difficult.
302.2 With Limited Vision	Partially Supports	*Feature Films* has some form controls missing corresponding labels, which may cause AT, such as JAWS, to misidentify items on a page. In addition, an audio description track is not available. Using the site and playing films without vision is not impossible, but it would be difficult.
302.3 Without Perception of Color	Partially Supports	Currently, color is incorrectly used in some areas as the only means to convey information. Furthermore, there are limited visual cues for links, e.g., no underlines. The use of the site without perception of color is not impossible, but it would be difficult.
302.4 Without Hearing	Partially Supports	The video player in *Feature Films* supports captions/subtitles. There are, however, no transcripts of the audio from the videos provided at this time.
302.5 With Limited Hearing	Partially Supports	The video player in *Feature Films* supports captions/subtitles. There are, however, no transcripts of the audio from the videos provided at this time.
302.6 Without Speech	Not Applicable	*Feature Films* has no spoken mode of operation, e.g., speech input.
302.7 With Limited Manipulation	Partially Supports	*Feature Films* supports most standard input mechanisms, but broader manual keyboard support is needed across the platform for people with limited motor control to operate comfortably.
302.8 With Limited Reach and Strength	Partially Supports	*Feature Films* supports most standard input

Criteria	Conformance Level	Remarks and Explanations
		mechanisms, but broader manual keyboard support is needed across the platform for people with limited reach and limited strength to operate comfortably
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	*Feature Films* video player has no timed response limits to play videos. Broader manual keyboard support is needed, but most content follows a clear and logical order. Error indications and suggestions are also provided in most cases.

Chapter 4: [Hardware](#)

Notes: *Feature Films* is a web-only platform. It is not subject to the criteria in this section.

Chapter 5: [Software](#)

Notes: *Feature Films* is a web-only platform and is not subject to non-web software criteria since they have been addressed in the above WCAG 2.0 conformance tables.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
[602 Support Documentation](#)	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Documentation of accessibility and compatibility features is available in the platform help center.
602.3 Electronic Support Documentation	See [WCAG 2.1](#) section	See information in WCAG 2.1 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All support documentation is available electronically or can be printed. If alternate formats of documentation are required, they can be made available upon request.
[603 Support Services](#)	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Documentation of accessibility and compatibility features is available in the platform help center. Support

Criteria	Conformance Level	Remarks and Explanations
		is also provided over email, telephone, and live chat.
603.3 Accommodation of Communication Needs	Supports	*Feature Films* support team can be contacted for assistance via email, phone, or live chat. Other methods can be made available upon request.

EN 301 549 Report

Chapter 4: Functional Performance Statements (FPS)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	*Feature Films* has some form controls missing corresponding labels, which may cause AT, such as JAWS, to misidentify items on a page. In addition, an audio description track is not available. Using the site and playing films without vision is not impossible, but it would be difficult.
4.2.2 Usage with limited vision	Partially Supports	*Feature Films* has some form controls missing corresponding labels, which may cause AT, such as JAWS, to misidentify items on a page. In addition, an audio description track is not available. Using the site and playing films without vision is not impossible, but it would be difficult.
4.2.3 Usage without perception of colour	Partially Supports	Currently, color is incorrectly used in some areas as the only means to convey information. Furthermore, there are limited visual cues for links, e.g., no underlines. Using the site without perception of color is not impossible, but it would be difficult.
4.2.4 Usage without hearing	Partially Supports	The video player in *Feature Films* supports captions/subtitles. There are, however, no transcripts of the audio from the videos provided at this time.
4.2.5 Usage with limited hearing	Partially Supports	The video player in *Feature Films* supports captions/subtitles. There are, however, no transcripts of the audio from the videos provided at this time.
4.2.6 Usage with no or limited vocal capability	Not Applicable	*Feature Films* has no spoken mode of operation, e.g.,

Criteria	Conformance Level	Remarks and Explanations
		speech input.
4.2.7 Usage with limited manipulation or strength	Partially Supports	*Feature Films* supports most standard input mechanisms, but broader manual keyboard support is needed across the platform for people with limited motor control to operate comfortably.
4.2.8 Usage with limited reach	Partially Supports	*Feature Films* supports most standard input mechanisms, but broader manual keyboard support is needed across the platform for people with limited reach and limited strength to operate comfortably
4.2.9 Minimize photosensitive seizure triggers	Supports	The pages of this product do not contain anything that flashes.
4.2.10 Usage with limited cognition, language or learning	Supports	*Feature Films* video player has no timed response limits to play videos. Broader manual keyboard support is needed, but most content follows a clear and logical order. Error indications and suggestions are also provided in most cases.
4.2.11 Privacy	Supports	The *Feature Films* platform does not stop users from using their own privacy tools when interacting with the content.

Chapter 5: Generic Requirements

Notes: The *Feature Films* supports standard input mechanisms and assistive technology devices and software. Therefore, the *Feature Films* is not subject to the criteria standards of this chapter as published in the ETSI EN 301 549 report.

Chapter 6: ICT with Two-Way Voice Communication

Notes: The *Feature Films* does not offer two-way voice communication in any way. Therefore, the *Feature Films* is not subject to the criteria standards of this chapter as published in the ETSI EN 301 549 report.

Chapter 7: ICT with Video Capabilities

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
7.1.1 Captioning playback	Partially Supports	Synchronized closed captions (i.e., English subtitles) are available in most films.
7.1.2 Captioning synchronization	Partially Supports	Synchronized closed captions (i.e., English subtitles) are available in most films.
7.1.3 Preservation of captioning	Partially Supports	For video captions, the default caption display's appearance is not overridden or changed in any way.
7.1.4 Captions characteristics	Does Not Supports	There is no way to format the captions/subtitles.
7.1.5 Spoken subtitles	Partially Supports	Synchronized closed captions (i.e., English subtitles) are available in most films.
7.2.1 Audio description playback	Does Not Support	Audio description is not available.
7.2.2 Audio description synchronization	Does Not Support	Audio description is not available.
7.2.3 Preservation of audio description	Does Not Support	Audio description is not available.
7.3 User controls for captions and audio description	Does Not Support	Videos do not have audio descriptions, and there is limited user control of video captions/subtitles.

Chapter 8: Hardware

Notes: The *Feature Films* is a website and is not subject to the requirement of this section.

Chapter 9: Web *(see WCAG 2.1 section)*

Chapter 10: Non-Web Software

Notes: The *Feature Films* Platform does not include non-web documents. Therefore, the *Feature Films* platform is not subject to the requirements of this section.

Chapter 11: Software

Notes: The *Feature Films* platform is accessed through the web and is not subject to non-web software criteria since they have been addressed (in the above) WCAG 2.1 and Revised Section 508 conformance tables.

Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	Documentation of accessibility and compatibility features is available in the platform help center.
12.1.2 Accessible documentation	See [WCAG 2.1](#) section	See information in WCAG 2.1 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Documentation of accessibility and compatibility features is available in the platform help center. Support is also provided over email, telephone, and live chat.
12.2.3 Effective communication	Supports	*Feature Films* support team can be contacted for assistance via email, phone, or live chat. Other methods can be made available upon request.
12.2.4 Accessible documentation	See [WCAG 2.1](#) section	See information in WCAG 2.1 section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: The *Feature Films* does not provide any relay services. There is also no access to Emergency Services from within the *Feature Films.*

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